NEW RATES, HANG TAGS FOR PAID PARKING AT UA

Beginning Feb. 1, 2019, the paid parking rates in University Apartments will be increasing from $25 per month to $40 per month.

The paid parking that residents opt into helps contribute to the costs of maintaining the roads and parking lots in the University Apartments community. If you have been living with us for a while, you may have noticed some examples of this kind of work in the community; like the repaving of Eagle Heights Drive, the restriping of resident parking stalls, and even more regular maintenance like snow removal in the winter months. We understand this rate increase will have an impact on some people’s households, and that is why we have kept this rate increase at an amount that is still well below the market value rate for paid parking in the campus and Madison community.

Beginning Jan. 2, 2019, residents who currently have paid parking for their vehicles will need to come to the Community Center to update their vehicle information, receive and sign an updated paid parking agreement, and receive a new paid parking hangtag.

All residents with paid parking will need to have the new hangtag displayed in their vehicle by Jan. 24, 2019, because vehicles with old hangtags displayed will receive parking citations beginning Jan. 25. The new $40 per month rate will appear on the February 2019 rent statement.

If you wish to terminate your paid parking you must return your hang tag to the Community Center and complete the parking termination form.

You can review the full University Apartments Parking Policy on our website (www.housing.wisc.edu/apartments/resident/rules).

If you have questions after reviewing our policies, please feel free to attend the next University Apartments Assembly meeting on Dec. 6, 6:30 p.m. in room 135 at the Community Center where we will have staff available to answer your questions.

PREPARE FOR THE COLD

With the winter season upon us, it is a good idea to keep certain items in your car.

A snow shovel (to dig your car out); jumper cables (in case the cold zaps the battery); blankets, spare jackets, some food and water (in case you are stranded in your car); and a flashlight.

You also want to dress appropriately. Rather than one big jacket, consider two or three lighter jackets that you can layer. This will keep you warmer and you can easily add or subtract a layer if you get too warm or find yourself getting cold. Wool socks are a good way to keep your feet warm and a pair of good boots that will keep your feet dry are also a good idea.
What is acceptable apartment noise?

For the Resident Support Services team, variations on this question are a weekly occurrence. In an academic community, there is almost no limit to the variability in peoples’ work, study, and research schedules. Sound travels easily between apartments, and residents are sometimes bothered by their neighbors’ normal living noise during quiet hours. Some residents work or study at home during the day, and they have a different set of concerns about noise. The lease states that quiet hours are to be observed after 10 p.m., until 8 a.m. daily.

“Normal” or acceptable noise is anything that is associated with day to day living. Going up and down stairs; walking in an apartment (for adults) or running (for toddlers); babies crying; use of water (in the kitchen and bathroom); opening and closing doors; cooking; conversations at normal voice levels. As an example, it is not “normal” or “acceptable” noise if someone is running a vacuum cleaner, or playing amplified music during quiet hours.

In the city of Madison, construction noise, recycling and trash vehicles, buses, and other loud noises are all allowed from 7 a.m. on. We are fortunate to be able to request relative quiet prior to 8 a.m. from some of our contractors, they aren’t always able to accommodate that. Even for those who are able to adjust their schedules, some noise should still be anticipated. Starting or back-up sounds from trucks is a good example of something that should be expected.

When it is not quiet hours, vacuuming or practicing an instrument are added to the list of things that you can expect. Children playing inside or outside are also acceptable, as are music or television played at a reasonable level.

My neighbor comes home at 3 a.m. I understand it is their right to shower, but it wakes me up! What am I supposed to do?

I am in my lab all night, and I can’t sleep when I try to in the mornings.

The most effective thing for you to do is to create “white noise” near where you are sleeping. There are white noise machines that simulate wind, rain, ocean, or other noises – but running an electric fan is usually just as effective, and often less expensive than purchasing a machine. Some residents find ear plugs helpful, either with or without the white noise.

It is easier to discuss concerns with a neighbor you already know. You will need to seek out their understanding rather than telling them they cannot make “normal” noise, and it is much easier if you already know one another. You may want to start by acknowledging that their noise is not unreasonable if it is from day to day living, and then explain your situation.

IN YOUR BACKYARD: BIRDING TO BRIGHTEN YOUR WINTER

Written by Emily Jorgensen

If limited sunlight and dropping temperatures have you down in the dumps, then chances are you are experiencing a Wisconsin winter. Don’t let the chill keep you locked up inside. Bundle up and walk over to the Lakeshore Nature Preserve where many species of birds over-winter.

Birding during the winter is great for beginners. The lack of foliage on trees and shrubs allows observers to get a clear view of various birds. A glimpse of bright red might lead to the discovery of one of four types of Wisconsin woodpeckers or possibly a cardinal. Black-capped chickadees can be spotted scrounging for food in groups and are easily recognized by their dark heads. If you turn your face to the sky, you might be able to spot a soaring hawk or even an eagle.

Want to learn with experienced birders? Join the Friends of the Lakeshore Nature Preserve for a Bird and Nature Outing on Dec. 23 from 1:30 to 3 p.m. After meeting at the entrance to Picnic Point at UW parking lot 129, spend time with some passionate birders and find out what creatures reside in your backyard.

What if the temperature is well below zero and there is no way you are setting foot outside? Many veteran birders know food sources during winter are crucial for the survival of their feathered friends. Setting up a bird feeder is a great way to view these creatures without leaving your home. Just keep in mind the University Apartments rules on feeding birds:

- Bird feeders may be hung from windows with suction cups or from trees if the bottom of the feeder is over 7 feet from the ground
- For your safety and for the safety of others, do not feed raccoons, squirrels, possums, turkeys, or other wild animals.

Remember, if birds can survive the harsh conditions of the season, then so can you. Have fun birding!

Visit the Lakeshore Nature Preserve website (https://lakeshorepreserve.wisc.edu) for more information.
KITCHEN KORNER: WHAT IS AUTUMN WITHOUT ACORN SQUASH?

Written by Mary Murray

Some years ago, at a weekend writing workshop we were given the topic “The Best Meal I Ever Ate” as a prompt. The others in the group wrote steadily for a few minutes and then one by one raised their head to indicate they were finished.

Twenty minutes into it, while the discussion went on around me, I was still detailing a childhood meal of pan-fried pork chops, acorn squash and homemade apple sauce. Although I have become quite adept at preparing variations of this meal with fancy stuffing for the squash and mustardy reduction pan sauces for the chops, in my soul, when I try to connect with my mother, gone now for 30 years, the memory of her pretty hand setting the plated Holy Trinity down in front of me is better than any embellishments I’ve ever come up with.

I was aware as a child that squash was not something loved by many of my peers. Stories of having to gag it down before leaving the table made me wonder how their moms were preparing it. Were those other moms serving it up mixed with liver and onions? Certainly it had to be something as awful as that!

With experience comes wisdom. Just like avocado, artichokes and anchovies, squash might be an acquired taste. Most adults I know can at least tolerate if not celebrate it.

HERE’S A FEW IDEAS:

This will work for Acorn, Butternut, Turban and Hubbard type squashes.

Preheat oven to 375. Cut squash in half, lengthwise. Scoop out seeds and discard. (The seeds make a great addition to your compost pile if you’re into that.) Line a baking sheet with foil. Brush the cut sides of the squash with olive oil, season with salt and pepper. Put squash on pan, cut side down. Bake for 30-45 minutes, until the sides “give a little” when you squeeze them with a hot pad covered hand.

Remove pan from oven and turn the squash over. My mom kept it simple. She would spread butter and liberal amounts of brown sugar on all the exposed areas of the squash, then season it with more salt and pepper before returning it to the oven for another 15 minutes or so until the squash was soft and the butter and brown sugar had formed a nice caramel-y coating.

If you want to make a whole meal of it instead of just a side dish, try making a savory filling from onions, cornbread and sausage, or a brunch-y mélange of cottage cheese, apples, nuts and cinnamon. Recipes for exact measurements of various stuffings abound. Try www.allrecipes.com for several of them.

You should be able to get really good, local squash at really good prices well into February. If you cook it and don’t like it, try blending the leftovers with pancake batter. You or the kiddos won’t be able to taste the difference in the finished product.

KEEP AN EYE OUT FOR SCHOOL CANCELLATIONS

Wisconsin winters can sometimes be unpredictable. We are bound to have a day or two when the Madison Metropolitan School District needs to cancel school based on weather-related issues such as too much snow, icy conditions, or extreme wind with cold temperatures. When the public schools close, many day-care centers (including Eagle’s Wing) also close.

School cancellations will be broadcast on local TV and radio stations starting at 6 a.m. It is important to note that UW-Madison very rarely closes, no matter the weather conditions.

If you know you will not be able to miss classes or work and the schools close, you may want to arrange with a friend, family member or neighbor to care for your children. You might also want to partner with another family – you care for the combined children in the morning and they will take all the children in the afternoon. If public schools are closed, high school teens will be home for the day and might be interested in making a little money. You could arrange ahead of time to have a babysitter on-call if needed.

If you are fortunate enough to be home with your children on a snow-day, you can make plans for a fun, cozy day at home. Setting up a tent with blankets over a couple of chairs makes a great place to cuddle up with books. Hot cocoa is a popular drink on snow days and board games are always a fun family activity. Cutting paper snowflakes is a great way to celebrate the weather indoors. You may have a grandma, grandpa, aunt or uncle that would enjoy a hand-written letter or hand-drawn picture and you could get an envelope ready to take to the post office when the weather is better. Wisconsin winters can be a wonderful adventure – especially if you’re prepared.

ZUMBA SCHEDULE CHANGES

There will be no Zumba on the following dates due to the instructor being unavailable.

- Dec. 22 & 29
- Jan. 5 & 12

COMMUNITY CENTER CLOSED FOR HOLIDAYS

The Community Center will be closed on Dec. 24, 25, 31 and Jan. 1 for the Christmas and New Year’s holidays.

If you have urgent maintenance or are locked out, please contact the Resident Manager on call at: 608-444-9308.
Laundry is personal! Everyone does it, and everyone has their own thoughts on how it should be done. It is one of the most common disputes between neighbors in our community.

COMMUNITY EXPECTATIONS REGARDING LAUNDRY ROOM USAGE:
• Laundry should be done between the hours of 8 a.m. and 10 p.m., (because quiet hours are from 10 p.m.-8 a.m.).
• Remove your laundry promptly, so others can use the machines without having to handle your items.
• Be respectful of other people’s belongings.
• Never put someone else’s clothes on the floor.
• Don’t remove clothes before a cycle is complete.

TAKE CARE OF OUR MACHINES BY FOLLOWING THESE GUIDELINES:
• Never use dye in the washer.
• Remove lint from the lint tray after using the dryer.
• Leave machine doors open after use to prevent mildew.
• Do not overfill the machines. Overfilling the machines does not allow them to work efficiently and causes wear over time.
• UA machines are High Efficiency (HE), which means you should use detergents labeled High Efficiency. If you are using standard detergents, you can use less detergent to accommodate the HE machines.
• When washing small items (baby socks, wash cloths, etc.), please use a garment bag to corral them so that they don’t get lost.

Please help keep the laundry room clean! You can help keep the laundry room clean by wiping/sweeping spills, picking up trash, recyclables, or lint, and wiping the machines or other hard surfaces.

Finally, if something is broken, please let us know by filling out a request online (http://repairs.housing.wisc.edu) or by calling the Apartment Facilities Office at 608-262-2037. Please be sure to include what number is on the unit that is not working (numbers are posted on each individual machine). If you have time, please post an “Out of Order” sign on the machine so that others know it’s not working properly.

IS IT OKAY TO REMOVE OTHER PEOPLE’S CLOTHES FROM THE MACHINES?
If someone leaves their items in the machine for a long time, it is okay to remove them. We ask you to be respectful when handling someone else’s items, and only do it when you have given them time to come collect them on their own. If you do not want people to touch your items, we recommend setting a timer and being early to get your items out of the machine.

CAN PEOPLE WASH THEIR SHOES IN THE MACHINES?
If your shoes are labeled as machine washable, then it is okay to wash them in the machines. In general, if you have items that are labeled as “machine washable,” it is okay to wash them in our machines.

CAN PEOPLE WASH UNDERGARMENTS IN THE SHARED MACHINES?
Yes. We expect that people will need to wash their undergarments, and it is okay to wash them here at UA.

CAN PEOPLE WASH REUSABLE/CLOTH DIAPERS IN THE MACHINES?
Remove all solids and flush them down the toilet. Rinse diapers before putting them into the machine. Be sure not to overfill the machine, as this may cause the machine to not work effectively, thus your diapers may not come fully clean and be sanitary.

CAN PEOPLE WASH COMFORTERS, QUILTS, AND OTHER LARGE ITEMS IN THE MACHINES?
If the item is machine washable, and fits in a standard size load, then yes. If the item is large or bulky, we recommend going to a local laundromat to use a larger, industrial size machine.

IS IT OKAY FOR PEOPLE TO STORE THEIR LAUNDRY EQUIPMENT (DETERGENTS, BASKETS, ETC.) IN THE LAUNDRY ROOM?
Some people choose to do this, and that is okay with us. We are not responsible for lost, damaged, or stolen items. If you have questions, comments, or suggestions about laundry, please contact the resident manager assigned to your area.
Applications for garden plots at the Eagle Heights and University Houses gardens will be available starting Dec. 15. Applications can be filled out and submitted on-line, or you may print one from the web site and drop it off at the Eagle Heights Community Center, along with your check for the fees. You may also pick up paper applications, in English or in Chinese, at the Community Center, beginning Dec. 15.

The web site is at www.eagleheightsgardens.org. Besides the applications, we have lots of information about the Gardens on the website.

Both small and large garden plots are available. Large plots at Eagle Heights are about 20 X 25 feet (6 X 8 meters), and small plots are about half that size. The plots at University Houses Gardens are slightly bigger. The plots at Eagle Heights must be gardened organically, but University Houses has both organic and non-organic sections. For residents of Eagle Heights, Harvey Street, and University Houses, large plots are $32 and small plots are $20.

If you submit an application on-line, you will need to drop off your payment for the plot separately, at the Community Center. We accept personal checks, money orders, and cashier’s checks from banks. We cannot accept cash, credit cards, or starter checks. (Those are checks that don’t have account numbers, or printed names and addresses.) Money orders are inexpensive – you can get them from post offices, grocery stores, and convenience stores. If you use a money order, be sure to write your name on it. If you have a friend write a check for you, please attach a note to the check with your name, so we can connect the check to your application. Your application will not be complete until we receive your payment for the fees. Please make your check or money order payable to Division of University Housing.

People who had garden plots in 2018 will have until Feb. 15 to renew their plots. After that date, remaining plots will be assigned to new gardeners. So, new gardeners will not receive their plot assignments until late February or March. There are usually about 200 garden plots available each year for new gardeners. Once all of the plots have been assigned, we will start a waiting list.

Opening day for garden season will be late in March.

If you have any questions about the Gardens or the applications, please contact the gardens registrar, at ehhgards@rso.wisc.edu.

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'**TIS THE SEASON**

Get in the spirit with a lot of activities around Madison. The events are family friendly and you can get out and about in the community to meet new people and ring in the holiday season.

There is something for everyone, including tours, cookie decorating and more.

Here are some of the events happening around Madison:
- [union.wisc.edu/events-and-activities/special-events/holiday](http://union.wisc.edu/events-and-activities/special-events/holiday)
- [www.dreamfearlessly.com/event/family-event-cookie-decorating-extravaganza-2](http://www.dreamfearlessly.com/event/family-event-cookie-decorating-extravaganza-2)
- [www.cityofmadison.com/parks/facilities/iceRink.cfm?id=11](http://www.cityofmadison.com/parks/facilities/iceRink.cfm?id=11)
- [madison.citymomsblog.com/madison-guide-family-holiday-events](http://madison.citymomsblog.com/madison-guide-family-holiday-events)

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**SCHOLARSHIPS AVAILABLE FOR WCATY WINTER PROGRAM**

The Wisconsin Center for Academically Talented Youth at UW-Madison offers a Winter Enrichment Program, Growing Early Minds (GEM) for five consecutive Saturdays, beginning Feb. 2, 2019 and ending March 2.

This morning program, 9 to 11:30 a.m. is located on the UW-Madison campus and serves curious and advanced learners in grades 1 through 4. Tuition is $230 for the five-session program. WCATY offers full and partial scholarships to qualified students.

The deadline to apply for financial aid is Jan. 4, and applications for the Winter GEM Program are due by Jan., 18.

For more information about course offerings and a program description please visit www.wcaty.wisc.edu. or email our program coordinator, Denise Ksioszk at: denise.ksioszk@wisc.edu.

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**MADISON SYMPHONY CHRISTMAS SET**

A Madison Symphony Christmas will be Dec. 1 at 8 p.m. and Dec. 2 at 2:30 p.m. The annual concert features choruses, musicians, singers and there are Christmas carols that the audience is welcome to participate in 45 minutes before each show.

For more information, visit: madisonsymphony.org/event/a-madison-symphony-christmas.

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**ZOO LIGHTS UP FOR HOLIDAYS**

Head to the Henry Villas Zoo this holiday season to see the facility in a new and different light. Thousands of lights will illuminate the grounds and there will be a holiday market with unique local vendors weekly.

The event will run through Dec. 30 and be held on Thursdays, Fridays, Saturdays and Sundays. It will also be open on Dec. 26, a Wednesday.

The event goes from 5:30 to 9 p.m., with ticket sales ending at 8:30 p.m. The cost is $7.00 per person, with kids under 3 admitted for free.

For more information, visit: www.vilaszoo.org/zoolights.
As another semester wraps up we know many of you will be spending some time away from campus.

**IF YOU ARE LEAVING YOUR APARTMENT FOR PART OF WINTER BREAK:**

- Double check to make sure the alarm on your clock is off.
- Consider contacting the post office to hold your mail if you will be gone more than a few days; you can do this on-line at www.usps.com. Mail can be held from 3 to 30 days.
- Take out the garbage and any perishable foods that could spoil while you are away.
- Consider having a neighbor or friend check on your apartment, water plants, feed your fish, remove flyers, etc. University Apartments staff cannot let people in your apartment who are not on the lease, so arrangements for a key are between you and your neighbor or friend.
- If you let UA staff know when you will be gone, if there is a severe cold snap, we are happy to go and check on your apartment to inspect for burst pipes. Please e-mail us: universityapartments@housing.wisc.edu or call 608-262-2037. Please provide us the dates you will be away.
- Move any valuable items (books, electronic equipment, etc.) off the floor to prevent water damage in case of a burst pipe due to freezing temperatures.
- If you have an individual thermostat, turn your heat down to 68 degrees.
- Close all your windows. Close any window shades or drapes.
- Lock your doors.
- Make arrangements to pay your January rent.
- Remember that post-dated checks are not held and will be processed when received.
- Remember that the campus bus routes are not in service on Dec. 24, 25, 31, or Jan. 1. Campus routes also operate on a “recess schedule” over the winter break which means the bus runs less frequently. Please keep this in mind when making travel arrangements. Bus routes and schedule details can be found at www.cityofmadison.com/metro.

Good luck on final exams and projects and enjoy the winter break!

**THE STORY BEHIND THE FLAGS**

The flags that have been hung in the University Apartments Community Center Gym are the outcome of a fund, established by the Eagle Heights Assembly, to honor Fritz Lutzke’s years of service to the community. The Assembly provided seed money for a flag display representing the many nationalities of the residents of Eagle Heights, University Houses, and Harvey Street Apartments.

Following the tragic events of Sept. 11, 2001, residents again expressed an interest in reflecting the peaceful and multinational nature of the community. The Assembly allocated the additional monies needed for the purchase of the flags, based on the home countries of the residents living in the community at that time. The list of represented countries was taken from the Assembly-sponsored telephone directory, where residents self-identify their countries of origin. In the fall of 2002, flags from newly represented countries were added to the display. The plan is to add more flags, as long as there are additions to be made. The flags are hung according to international flag protocol and the flags “read” from left to right, facing the flags. As the host country, the U.S. flag is first, then flags are hung in alphabetical order. The state of Wisconsin flag follows and additions to the original display are separated by a multilingual “peace” flag. On behalf of the community, thank you Fritz! We are looking to add more flags and if you do not see your flag up in the gym, please contact Andrew Werner at andrew.werner@housing.wisc.edu and we will get your flag hanging so you can be represented as well.

**QUIET TIMES DURING FINALS**

While we are a diverse community, the common thread that keeps us all living together is academics on the UW-Madison campus.

**Final Exams for most of our students begin on Dec. 14 and continues through Dec. 20.** Remember that some schools and colleges within UW-Madison have already begun their finals. Please keep this in mind as you come and go in the community during the end of the semester. This is a very stressful time for many residents. Please be respectful of neighbors who need to study. Please talk kindly with neighbors who are disruptive to your study time.

Remember, there is a quiet study room in the Community Center if you need a change of scenery.

All of the University Apartments staff, as well as outside maintenance and construction contractors are aware of the finals schedule. We will do our best to keep our “work noise” to a minimum. Good luck!

**CLEAR YOUR PARKING SPACES OF SNOW**

When the snow comes, and it will, please remember that you are responsible for shoveling and clearing your personal parking space. It is a good idea to keep a snow shovel in your car (most will fit in the trunk of your vehicle) so you can dig your car out after a plowing, or before.

Since we are a community, it does not hurt to help out your neighbors who may not have a shovel or are unable to shovel snow. Any snow shovel with a University Apartments sticker or label on it can be used by anyone, as well.
EVENTS THIS MONTH

CHECK OUT OUR NEW EVENTS CALENDAR AT WWW.HOUSING.WISC.EDU/RESIDENT/NEWS

UPCOMING EVENTS: SAVE THE DATE

Teen Day
Friday, January 4

Finding Neverland
Saturday, January 12
Overture Center for the Arts

WEEKLY EVENTS

As always, we have many events happening in the Community Center. See below for a listing of weekly events.

Mondays:
Zumba, 5:30-6:30 p.m.; Large Gym
Table Tennis, 6-7:45 p.m.; Room 139
Kid’s Soccer, 6:30-7:45 p.m.; Large Gym

Tuesdays:
Bulgarian Folk Dance, 6:15-7:30 p.m.; Small Gym
Adult Soccer, 5:30-7:30 p.m.; Large Gym

Wednesdays:
Basketball, 6-7:45 p.m.; Large Gym
Insanity Workout, 6:30-7:30 p.m.; Small Gym

Thursdays:
Volleyball, 6-7:45 p.m.; Large Gym
Bulgarian Dance, 6:15-7:45 p.m.; Small Gym

Fridays:
Yoga, 5:45-6:45 p.m.; Small Gym

Saturdays:
Zumba, 9:30-11 a.m.; Large Gym
Insanity Workout, 9:30-10:30 a.m.; Small Gym

DON’T FORGET HOLIDAY CLOSURES AT COMMUNITY CENTER

The Community Center is closed and no activities will happen on Dec. 24, 25, 31, and Jan. 1. Due to our staff being able to spend the holiday season with their families, there may be some nights where evening activities are not provided in the month of December. Please check your email in December for more information.

UNIVERSITY APARTMENTS ASSEMBLY CORNER

All content below is produced by the UA Assembly

New Assembly Leadership Team

At the October 3 Assembly info night, interested residents filled vacant leadership team positions. Please join us at our second general town hall meeting on Thursday, December 6 at 6:30 p.m. in room 135 of the Community Center. Pizza will be provided. If you have any ideas or concerns, you can communicate with them at assemblychair@gmail.com.
RENT A COMMUNITY CENTER ROOM

https://housing.ems.wisc.edu

Do you have an upcoming event? The Community Center has space for you! The cost is more affordable than many other locations, and it is easy to find out what space is available, and how much it would cost. If you have a UW NetID, you will sign in with that. If you do not have one, there is no problem! Sign in as a guest!

CONTACT THE LEASING OFFICE
Leasing@housing.wisc.edu

Do you have a question for Peggy? Do you need to talk to Leasing for any reason? Email first! She will be able to answer your questions, or make an appointment for you. That way, you won’t be disappointed if she is already busy with other residents when you stop by.

Your lease, roommate policies, transfer and termination information, and more can be found on the University Apartments section of the Housing website.
www.housing.wisc.edu/apartments.htm

EAGLE’S WING CHILD CARE
EaglesWing@housing.wisc.edu

Do you have questions about child care in the Community Center? We welcome any and all questions, comments and suggestions. Based on the topic, your email will be forwarded to the right person to answer your question. To put your child’s name on a waiting list for Eagle’s Wing and/or other campus child care, you can do so at: www.housing.wisc.edu/EaglesWing

REQUEST REPAIRS ONLINE

If something in your apartment doesn’t work, let us know right away. Repairs will be made even if you are not at home.

Night, weekend, and holiday repairs are only made in urgent situations. If you put in a repair request as soon as you notice a problem, it may keep the problem from getting worse at a time no mechanic is available.

When you need a non-emergency repair, use the Repair website. Only request one repair on each form. The Repairs webpage also has some instructions on small repairs you can make yourself.

www.housing.wisc.edu/apartments-maintenance-request

TO CONTACT RESIDENT MANAGERS

A Resident Manager is on-call from 5:30 p.m. to 8 a.m. on weekdays, and 24 hours a day on holidays and weekends. No Resident Manager is on Duty at other times, when the University Apartments Office (in the Community Center) is open.

Due to problems with cell reception (sometimes the Resident Manager on Duty is in a basement) the most efficient and effective way to contact the Resident Manager on Duty is sending a text. Texts or calls should be placed to 608 - 444 - 9308.

TO CONTACT US:

611 Eagle Heights
Madison, WI 53705-1501
608-262-3407
universityapartments@housing.wisc.edu

University Apartments
UNIVERSITY HOUSING
UNIVERSITY OF WISCONSIN--MADISON